

SHIPPING POLICY

In an effort to better serve our customers and to guarantee the correct handling of your time and temperature sensitive materials (TATS), Pacific Coast Composites partners with select carriers and freight forwarders who are familiar with shipping the composite materials that we provide. Pacific Coast Composites has worked with these companies for many years and they are fully aware of PCC's quality and on-time delivery requirements.

If you have any questions or concerns, please don't hesitate to contact Customer Service 1-888-535-1810 or orders@pccomposites.com for more additional information.

CARRIER	REGION	CONTACT	PICK UP TIMES
Air-Sea Forwarders* ¹	Worldwide	airseainc.com	Must Schedule (Pick-up hours 10AM-2PM)
Alfa Freight* ¹	Worldwide	Alfafreight.com	Must Schedule (Pick-up hours 10AM-2PM)
AXIS Global Logistics* ¹	Worldwide	axisg.com	Must Schedule (Pick-up hours 10AM-2PM)
B&H Worldwide* ¹	Worldwide	bhworldwide.com	Must Schedule (Pick-up hours 10AM-2PM)
Bob Brinks (Freezer Truck)*	USA	507-452-1568	Must Schedule (Weekly)
Bollre Logistics* ¹	Worldwide	bollre-logistics.com	Must Schedule (Pick-up hours 10AM-2PM)
Ceva Logistics* ¹	Worldwide	cevalogistics.com	Must Schedule (Pick-up hours 10AM-2PM)
Clear Freight* ¹	Worldwide	clearfreight.com	Must Schedule (Pick-up hours 10AM-2PM)
Control Towers Int'l (CTI) * ¹	Worldwide	control-towers.com	Must Schedule (Pick-up hours 10AM-2PM)
DB Schenker* ¹	Worldwide	dbschenker.com	Must Schedule (Pick-up hours 10AM-2PM)
DHL (Express & Global Forwarding)* ¹	Worldwide	dhl.com	Same Day if scheduled by 10AM
DSV Air & Sea Inc.* ¹	Worldwide	us.dsv.com	Must Schedule (Pick-up hours 10AM-2PM)
Expeditors* ¹	Worldwide	expeditors.com	Must Schedule (Pick-up hours 10AM-2PM)
FedEx Express Freight*	Worldwide	fedex.com	Same Day if scheduled by 11AM PST
FedEx Express*	Worldwide	fedex.com	Daily
FedEx Freight LTL*	USA/Canada	fedex.com	Same Day if scheduled by 11AM PST
FedEx Ground*	USA/Canada	fedex.com	Daily
Golden Globe Transport* ¹	Worldwide	golden-globe.com	Must Schedule (Pick-up hours 10AM-2PM)
Kintesu World Express (KWE)* ¹	Worldwide	kweusa.com	Must Schedule (Pick-up hours 10AM-2PM)
Kuene-Nagel (K&N)* ¹	Worldwide	home.kuehne-nagel.com	Must Schedule (Pick-up hours 10AM-2PM)
Leader Mutual* ¹	Worldwide	leader-mutual.com	Must Schedule (Pick-up hours 10AM-2PM)
Lufthansa Cargo* ¹	Worldwide	lufthansa-cargo.com	Must Schedule (Pick-up hours 10AM-2PM)
MXN Global Logistics* ¹	Worldwide	mnx.com	Must Schedule (Pick-up hours 10AM-2PM)
Market Pioneer Int'l Corp (MPI) * ¹	Worldwide	marketpioneer.com	Must Schedule (Pick-up hours 10AM-2PM)
Northern Refrigerated	USA	northernrefrigerated.com	Must Schedule (Pick-up hours 10AM-2PM)
Pilot Freight Services* ¹	Worldwide	pilotdelivers.com	Must Schedule (Pick-up hours 10AM-2PM)
Sterling (Freezer Truck)*	USA	sterlingtransport.net	Must Schedule (Pick-up hours 10AM-2PM)
UPS Express*	Worldwide	ups.com	Daily
UPS Ground*	USA/Canada	ups.com	Daily
Webtrans Logistics* ¹	Worldwide	webtransusa.com	Must Schedule (Pick-up hours 10AM-2PM)
YRC Freight	USA	yrc.com	Same Day if scheduled by 11AM PST
Yusen Logistics* ¹	Worldwide	yusen-logistics.com	Must Schedule (Pick-up hours 10AM-2PM)

**Some carriers may not ship Dry Ice or Dangerous Goods to your area.*



Pacific Coast Composites must conform with all rules and regulations that govern the shipment and pick-up of materials, including dangerous goods, from the United States to International destinations. Further, Pacific Coast Composites must conform to all local jurisdictional laws and regulations for both the destination and origin of all materials shipped.

SHIPMENTS

- 1a. Orders may be shipped using one of the options listed at the time of order
- 2a. The end users address must be listed on the PO at the time of order
- 3a. The carrier and shipping level must be listed on the PO at the time of order
- 4a. Orders are shipped Monday-Friday (excluding holidays).
- 5a. Orders cannot be shipped to P.O. boxes
- 6a. All fees imposed after order is picked up are the responsibility of the customer (tariffs, duties, taxes, etc.).

WILL CALLS

- 1a. Pacific Coast Composites will provide a pick-up number, weight, and dimensions of your order to schedule a pick-up with one of the carriers listed.
- 2a. A completed bona fide bill of lading is required for orders in which Pacific Coast Composites is the shipper/consignor and the end user/ultimate consignee is listed prior to scheduling a pick-up or a copy of the shippers export declaration, showing that Pacific Coast Composites is the shipper/consignor (USPPI Name) and the end user/ultimate consignee is listed
- 3a. A two-hour notice is required prior to the order being picked up.
- 4a. Sales tax may be charged in the event a completed bona fide bill of lading is cannot be received.

DAMAGE IN TRANSIT

All products are shipped F.O.B. Origin. Any claim to damaged product during shipment will be filed by the account owner in which the product was shipped on, and/or in accordance with the courier's terms and conditions.

CARRIER SELECTOR GUIDE

Factors such as dry ice, dangerous goods, weight, and destination are used to determine the method of shipping.

Shipping within USA

Under 150lbs	FedEx Express, FedEx Ground, UPS Air, UPS Ground
Over 150lbs	FedEx Express Freight, FedEx Freight LTL, UPS Freight, Bob Brinks, Sterling
Dangerous Goods *IATA -DG Declarations is required	FedEx Express, FedEx Express Freight, FedEx Ground, Bob Brinks, Sterling

**Some IATAs may be required to shipped via ground only or air only*

Shipping Internationally (Outside of USA)

Under 150lbs	FedEx Express International, DHL Express, See ¹ on approved carrier list
Over 150lbs	FedEx Express Freight International, DHL Express, See ¹ on approved carrier list
Dangerous Goods *IATA -DG Declarations is required	FedEx Express International, DHL Global Forwarding, See ¹ on approved carrier list